

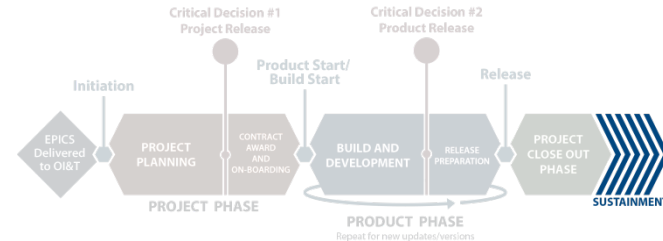


Veteran-Focused Integration Process (VIP) Life Cycle Components:

Module 12— Sustainment

Agenda

- What's Happening?
- Who's Involved?
- What's Next?





What's Happening?

Sustainment

- Begins after the Defect Resolution period
- Is the point at which the Receiving Organization takes ownership



Metrics

- Provide a more complete picture of product
- Gathered by Release Agent
- Depend on feedback loops



Defect Repairs

- Managed by Support Team
- Should be logged in Rational



The image features a large, dark blue arrow pointing horizontally to the right. The arrow is set against a background of a light blue and white geometric pattern, possibly a low-poly mesh. A thick green curved line arches over the top of the arrow. The text "Who's Involved?" is written in white, bold, sans-serif font inside the arrow.

Who's Involved?

Key Roles

- Release Agent
- Support Team
- Receiving Organization



Release Agent



- Collects metrics

Support Team

- Manages defect repairs
- Logs repairs in Rational
- Uses VIP to implement major upgrades



Receiving Organization

- Assumes ownership post-delivery
- Performs day-to-day operations



The image features a large, dark blue arrow pointing horizontally to the right. The arrow is set against a background with a light blue and white geometric pattern of triangles. A thick green curved line arches over the top of the arrow, and another green curved line is at the bottom. The text "What's Next?" is written in white, bold, sans-serif font inside the arrow.

What's Next?

Frequently Asked Question

Question: Do defect repair releases go through Critical Decision 2?

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Answer: Yes, all efforts must go through a Critical Decision 1 and 2 review.

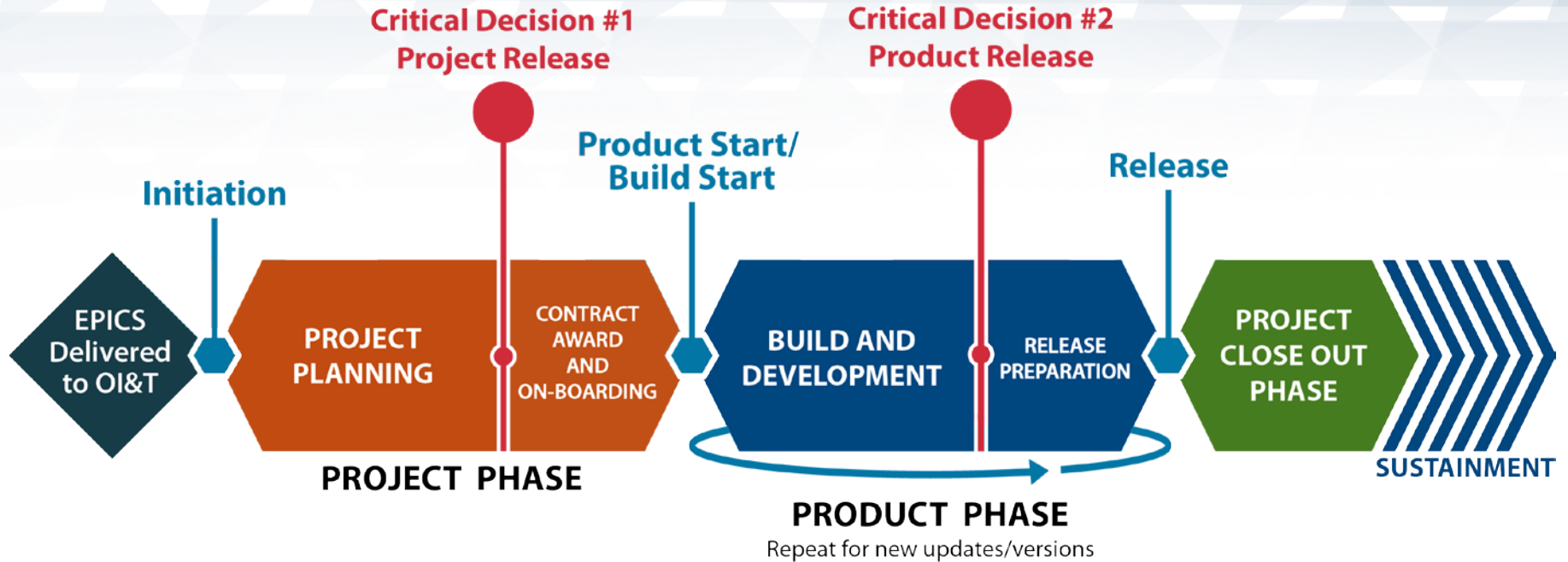
Key Takeaways

- Receiving Organization takes ownership
- Metrics provide a more complete picture of product
- Defects are logged in Rational

Learn More

- References Handout
 - VIP Business Office SharePoint website
 - Training information
 - High-level module summaries
 - Acronyms
 - Agile terms and definitions

VIP Life Cycle Components





Thank You